

Town of Riverview
FIRE DEPARTMENT MONTHLY REPORT



To: Colin Smith

Prepared by: Chief Robin True

Date: October 17, 2025

Month & Year: SEPTEMBER 2025

Section 1: Operational Dashboard

Metric	SEP 2025	AUG 2025	Annual Result	SEP 2024
Structure Fires	0	1	13	2
Fires (Other - Chimney, Electrical)	0	4	12	2
False Alarms (Malicious)	0	0	0	0
Alarms (No Fire - Residential or Commercial)	7	8	73	10
Vehicle Accidents, Water/Special Rescue	8	13	87	8
Public Hazards (spills, gas leaks etc.)	10	15	67	6
Public Assistance Miscellaneous	5	2	27	3
Vehicle Fires	3	1	6	1
Grass/Brush Fires.	1	2	8	1
Mutual Aid Provided	10	2	16	1
Medical First Responder incidents	115	145	1213	143
TOTAL	159	193	1522	177

Performance Objective #1: Staffing Levels by Emergency Type

Metric- Staffing Levels by Emergency Type	
Working Structure Fire Objective: Min. 17 responders	
Number of Structure Fire Occurrences	nil
# of Responders	n/a
Percentage of Time Target Achieved	n/a
Medical First Response Objective: Min. 2 Primary Care Paramedics	
Number of MFR Occurrences	115
Percentage of Time Target Achieved	110 (95%)
Off Road Rescue Objective: Min. 12 Responders	
Number of Occurrences	nil
# of Responders	n/a
Percentage of Time Target Achieved	n/a
No Occurrences	

**Performance Objective #2:
Structure Fire Outcomes**

Performance Objective #3, Operational Strength

Metric- Operational Strength	
Total Number of Operational Positions	56
Operating Strength (available to respond)	37
Career Operational Positions (includes Chief Officers)	28
Career Operating Strength 1- Career Firefighter Vacancy 1- Career Firefighters on Medical Leave	26 (93%)
Volunteer Operational Positions	28
Volunteer Operating Strength 11- Hot Zone 4- Probationary 2- Level 1 training students 1- Leave of Absence 10 vacancies 1 – Resignation citing work/life balance 2025 Recruitment Yielded 19 Applications	11 (40%) <i>Inc. Probationry</i> 15 (54%)

Section 2: Status of Department’s Operational Priorities for 2025

Priority

Administration	<ul style="list-style-type: none"> • EMO, with input from other town departments, has created a <i>Comfort Centre Guide</i>. This document defines the various types of comfort centres and provides activation “trigger” points. (Full document in Council package). • Capital Project 25-25, <i>Firehall Dorm Renovation</i>, has been completed. The renovation achieves improved HVAC, increased privacy for employees and a new “alerting” system with components designed to improve firefighter occupational health.
Operations	<ul style="list-style-type: none"> • The Volunteer Firefighter recruitment elicited 19 applications. The recruitment process will continue through to early November. • In September RFR responded to ten mutual aid calls, a number which would typically not be reached even in a twelve-month period. Most of these calls were for fires in commercial structures and/or operations.
Training	<ul style="list-style-type: none"> • A total of 313 training hours were achieved in September, including: Driver training; New equipment orientation; Forcible Entry; Hose deployment; Structural search and rescue. • Numerous hours were spent training at #720 Coverdale Rd., with generous access provided by the <i>Gray Group</i>. • The Volunteer Firefighter recruit class of 2025 has four students that have completed all four blocks of training, and one other student who is 80% complete. Hazmat training will proceed this fall. • Deputy Chief of Fire Prevention completed certification as an Emergency Medical Responder. • The Fire Chief is enrolled in a course on Public Policy and Strategic Planning.
Fire Prevention & Education Report	<p><u>Inspections</u></p> <ul style="list-style-type: none"> • Six fire inspections were completed in the month of September, including: 2 daycare facilities; 2 apartment buildings; 1 restaurant and 1 nursing home. <p><u>Investigations</u></p> <ul style="list-style-type: none"> • No fire investigations were completed in the month of September. <p><u>Prevention & Public Education</u></p> <ul style="list-style-type: none"> • One school visit was conducted by the duty crew at West Riverview School in conjunction with parent-teacher night.