

Town of Riverview
FIRE DEPARTMENT MONTHLY REPORT



To: Colin Smith

Prepared by: Chief Robin True

Date: JANUARY 15, 2024

Month & Year: NOVEMBER & DECEMBER 2024

Section 1: Operational Dashboard

November Metrics

Metric	NOV 2024	OCT 2024	Annual Result	NOV 2023
Structure Fires	1	2	11	0
Fires (Other - Chimney, Electrical)	2	2	18	3
False Alarms (Malicious	0	0	0	0
Alarms (No Fire - Residential or Commercial	10	10	121	11
Vehicle Accidents, Water/Special Rescue	14	8	85	7
Public Hazards (spills, gas leaks etc.)	9	6	68	5
Public Assistance Miscellaneous	2	3	32	3
Vehicle Fires	1	1	12	2
Grass/Brush Fires.	1	1	5	0
Mutual Aid Provided	0	1	5	0
Medical First Responder incidents	133	143	1422	105
TOTAL	173	177	1779	136

Performance Objective #1: Staffing Levels by Emergency Type

Metric- Staffing Levels by Emergency Type	
Working Structure Fire Objective: Min. 17 responders	
Number of Structure Fire Occurrences	1
Average # of Responders	22
Percentage of Time Target Achieved	100%
Medical First Response Objective: Min. 2 Primary Care Paramedics	
Number of MFR Occurrences	133
Percentage of Time Target Achieved	100%
Swift Water Rescue Objective: Min. 12 Responders	
Number of Water Rescue Occurrences	1
Average # of Responders	10
Percentage of Time Target Achieved	0%

Performance Objective #2: Structure Fire Outcomes

Confined to room of origin

Performance Objective #3, Operational Strength

Metric- Operational Strength	
Total Number of Operational Positions	54
Operating Strength (available to respond)	38
Career Operational Positions	23
Career Operating Strength	22(96%)
Volunteer Operational Positions	28
Volunteer Operating Strength	13(46%)

December Metrics

Metric	DEC 2024	NOV 2024	Annual Result	DEC 2023
Structure Fires	1	1	12	2
Fires (Other - Chimney, Electrical)	1	2	19	2
False Alarms (Malicious	0	0	0	0
Alarms (No Fire - Residential or Commercial	6	10	127	14
Vehicle Accidents, Water/Special Rescue	10	14	95	9
Public Hazards (spills, gas leaks etc.)	4	9	72	11
Public Assistance Miscellaneous	0	2	32	5
Vehicle Fires	1	1	13	0
Grass/Brush Fires.	0	1	5	2
Mutual Aid Provided	0	0	5	0
Medical First Responder incidents	121	133	1543	131
TOTAL	144	173	1923	176

Performance Objective #1: Staffing Levels by Emergency Type

Metric- Staffing Levels by Emergency Type	
Working Structure Fire	
Objective: Min. 17 responders	
Number of Structure Fire Occurrences	1 (Flue Fire)
Average # of Responders	10
Percentage of Time Target Achieved	0%
Medical First Response	
Objective: Min. 2 Primary Care Paramedics	
Number of MFR Occurrences	121
Percentage of Time Target Achieved	100%
Swift Water Rescue	
Objective: Min. 12 Responders	
Number of Water Rescue Occurrences	0
Average # of Responders	n/a
Percentage of Time Target Achieved	n/a

Performance Objective #2: Structure Fire Outcomes

1 Occurrence – Flue Fire – Contained to object of origin

Performance Objective #3, Operational Strength

Metric- Operational Strength	
Total Number of Operational Positions	54

Operating Strength (available to respond)	38
Career Operational Positions	26
Career Operating Strength	25 (96%)
Volunteer Operational Positions	28
Volunteer Operating Strength	15 (53%)

Section 2: Status of Department’s Operational Priorities for 2024

Priority	
Administration	<ul style="list-style-type: none"> • Service mandate document completed. This will be presented to council in January 2025. • <i>First Due</i> management platform implementation is 50% complete. Training is now fully managed on the First Due platform. Fire inspections and building pre-planning is in progress.
Operations	<ul style="list-style-type: none"> • Data collection has begun for turn-out times to calls, and response times to calls. The DC of Operations will develop a reporting format for council. • Twenty two career firefighter and six volunteer firefighters now have a Class 3 drivers license (or higher), in preparation to receive new apparatus in 2025.
Training	<ul style="list-style-type: none"> • A total of 373 training hours were achieved in November, and 274 training hours in December. Topics included: Ground ladder skills; Deploying the new 400ft bulk hose load; Searches and victim drags; medication administration; Calling a MAYDAY: Live fire training sessions. • The Director of EMO and the alternate Director each obtained their ICS “All Hazard Incident Commander” certifications in December. • Three career firefighters completed a Train the Trainer from the IAFF for Wildland Urban Interface Fires in December. • Six career firefighters recertified in Basic Life Support (CPR). • Four volunteer firefighters were certified in ICS 200. • Volunteer recruitment class of 2024 has completed 80% of Level 1 Firefighter (4/5 blocks), and two members have entered probation. • Volunteer recruitment class of 2025 (five students) has completed 15% of Firefighter Level 1.
Fire Prevention & Education Report	<p><u>Fire Inspections</u></p> <ul style="list-style-type: none"> • There was a total of fourteen (14) fire inspection conducted in November, including seven apartment buildings, one daycare, two gas stations, one pool hall, two offices and one library.

- There was a total of four (4) fire inspections conducted in December, including two grocery stores and two apartment buildings.

Fire Prevention & Education

- In November there were a total of three fire station tours for students of grade 3 classes from Frank L. Bowser performed with a total of 75 children coming through the fire station.

Fire Investigation

- There was one structure fire in November requiring investigation.
- There were no structure fires in December that required investigation.