Town of Riverview CAO DEPARTMENT MONTHLY REPORT



To: Mayor and Town Council

Prepared by: Colin Smith, CAO

Date: May 27, 2024

Month & Year: April / May 2024

Section 1: 2024 Priorities

Priority	Activities
	Building Permits mini homes
Employee Engagement Link to strategic plan – Service	To work with the leadership team to develop and foster a positive and engage work environment at the Town of Riverview so that we remain an employer of choice. Actions: The week of May 20 th was National Public Works week where municipalities across
Excellence	the country recognize and celebrate the valuable role the municipal public works departments and employees play in supporting the community's day to day activities. The Town has done a number of activities to promote Public Works week including holding an annual public works barbeque.
Service improvement and excellence.	To work with employees and the leadership team to continue to deliver quality municipal services while modernizing the Town's operation and systems to ensure we can continue

Priority	Activities
Link to strategic plan – Service Excellence Regional Initiatives	 to meet the needs and expectations of the community. Actions: The Fire Department is actively working on the development an operational plan that defines service standards for the services it provides to the community. As part of that process, the department needs to do a community fire service risk assessment, and I assisted the department by facilitating that exercise. To lead the Town's participation in regional projects and initiatives that are designed to not only strengthen the region but provide strategic and/or operational benefits to the Town of Riverview long term.
Link to strategic plan - Safe and Inclusive Community Service Excellence Thriving Community	 Actions: The Regional Tourism Committee approved the final regional brand statement that is currently going through its final market testing this month. The expectation is the Regional Service Commission's board will endorse the final brand statement at its June meeting. I participated in a day and a half planning exercise with the Regional Service Commission with the other 13 CAOS on May 23 and 24th. It was an opportunity for the CAO to hear firsthand the progress the organization is making in executing all of the components of its three-year strategic plan. I participated in the CAO advisory group meeting of the Urban Caucus of the UNMB in May. At that time, we were able to receive an update on the Municipal Financial Reform process and how UMNB is increasing awareness to the NB municipalities in that activity for the municipalities; we received an update on the CCBF (gas tax) between the Province and Federal Governments; and we discussed the NB municipalities public awareness campaign in advance of the upcoming NB election. The leadership of UMNB has done an excellent job in coordinating and aligning the majority of the NB municipalities so that we have a shared platform to engage with the Province on core municipal issues.