



January 2024

Concerns opened 2024 YTD

| Case Source | Count of Open Year |
|--------------|--------------------|
| Mobile App | 1 |
| Web App | 30 |
| Web Form | 29 |
| Total | 60 |

Concerns opened in 2023

| Case Source | Count of Open Year |
|--------------|--------------------|
| Web App | 793 |
| Web Form | 411 |
| Mobile App | 30 |
| Total | 1234 |

Public facing concerns 2024 YTD

| Top Level Category | Count of Open Year |
|----------------------------------|--------------------|
| By Law Enforcement | 13 |
| Parks and Recreation | 6 |
| Public Works | 14 |
| Zoning and Building Requirements | 1 |
| Total | 34 |

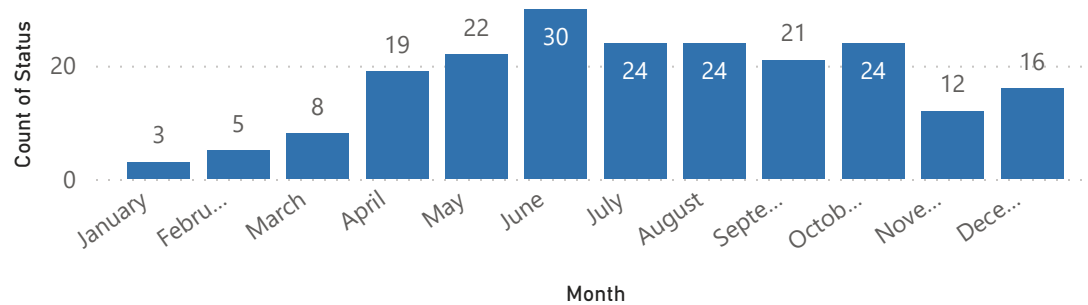
By-Law - files currently open

| Category | Count of Status |
|---------------------------------|-----------------|
| Dangerous or Unsightly Premises | 11 |
| Encampment | 2 |
| Animal Control | 1 |
| Flyer Distribution | 1 |
| Garbage Sorting | 1 |
| Maintenance and Occupancy | 1 |
| Speeding | 1 |
| Total | 18 |

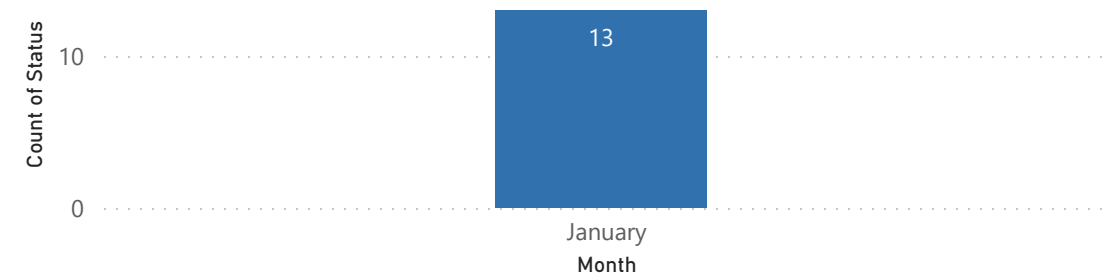
By-Law - closed files this period

| Category | Count of Status |
|---------------------------------|-----------------|
| Parking Violations | 5 |
| By Law Enforcement | 4 |
| Dangerous or Unsightly Premises | 3 |
| Garbage Sorting | 2 |
| Off road vehicles | 2 |
| Portable Signs | 2 |
| Commercial Vehicles – Parking | 1 |
| Encampment | 1 |
| Illegal Dumping | 1 |
| Streets-Traffic By-law | 1 |
| Total | 22 |

By-Law concerns reported by month 2023



By-Law concerns reported by month 2024



Web App = Concerns entered by Team members
 Mobile App = Concerns Team members entered by the app
 Web Form - Concerns entered on our website (residents)