# Town of Riverview DEVELOPMENT & LEGISLATIVE SERVICES DEPARTMENT MONTHLY REPORT



To: Mayor & Council

Prepared by: Annette Crummey, Director

Date: January 22, 2024

Month & Year: November & December 2023

## **Departmental Objectives Update**

ECONOMIC DEVELOPMENT				
Objectives	Actions	Strategic Themes		
Regional Activities	<ul> <li>Participated in Southeast Labourforce Market Partnership Council retreat to discuss regional key industries and working group restructure.</li> <li>Met with North American modular housing firm to explore affordable housing solutions.</li> <li>Met with New Brunswick Multicultural Council representative to discuss regional programs for newcomers and organizations.</li> </ul>	Thriving     Community		
Local Activities	<ul> <li>Coordinated Housing Needs Assessment and Affordable Housing Strategy presentation to Council – action plan budget and resource outline to be proposed in Q1.</li> <li>Coordinated Council Workshop on economic development current trends and success formulas, and brainstorm of vision, mission, and values for the Community Economic Development Strategy.</li> <li>Met with 5 local developers and business owners to discuss prospective new projects and the Town's Commercial Development Grant.</li> <li>Received 2 new expression of interest for the Commercial Development Grant.</li> <li>Marketing campaign delivered and ongoing to promote Commercial Development Grant in Atlantic Business Magazine, media, and social media channels.</li> <li>Supporting the Town's Municipal Plan Review.</li> <li>Met with the Town's Development Review Team.</li> </ul>	<ul> <li>Thriving Community</li> <li>Service Excellence</li> </ul>		

ECONOMIC DE	VELOPMENT	
Objectives	Actions	Strategic
O Dje oti ve o		Themes
	<ul> <li>Building permit value achieved over \$33M allocated over 145 permits in 2023, driven mainly by Residential activity accounting for \$22.8M.</li> <li>Mini campaign delivered across media and social media channels, full article linked here.</li> <li>In a post-event survey following the 2023 Riverview Business Forum, it was identified:         <ul> <li>The event scored 91.43% across all questions pertaining to the venue, food, presentations, and networking.</li> <li>Businesses would like to see more support via Partnership opportunities with Town events and programs and Organizing business-centric events (78.57% respectively), amongst other initiatives.</li> <li>Networking and the Commercial Market Threshold Survey Findings were the most valuable forum elements.</li> </ul> </li> <li>Explored Riverview workforce attraction campaign for key underserviced sectors.</li> <li>Met with Chamber of Commerce for Greater Moncton and Community Engagement Worker to discuss 2024 partnerships, events, and cross-promotional opportunities.</li> </ul>	Themes
	<ul> <li>Represented Riverview at the CCGM Business After Hours event.</li> <li>Represented Riverview at YQM Public Community Consultative and Noise Management Committee Meeting.</li> </ul>	
Immigration	<ul> <li>Met with the Greater Moncton Local Immigration         Partnership Council – John Wishart appointed interim chair         and call of interest launched for new chair.</li> <li>Met with GMLIP Executive Council to discuss roll out of the         Community-Based Plan.</li> <li>Met with the Tri-Community Immigration Team to finalize         launch campaign of updated Newcomer Guides.</li> </ul>	<ul> <li>Safe and Inclusive Community</li> <li>Thriving Community</li> </ul>
Professional Development	Successfully completed 2023 Professional Development Plan (EDAC Year 1 Fundamentals of Community Economic Development course, EDAC Business Development conference, Pathways to Prosperity Immigration conference, NB Growth Summit, NB Housing Summit, Art of City-Building conference, Mental Resiliency training, First Aid training, and more).	Service     Excellence

LEGISLATIVE S	SERVICES	
Objectives	Actions	Strategic Themes
By the Numbers (Year to Date)	<ul> <li>Tenders Procurements Awarded – 23</li> <li>Events attended by Mayor &amp; Council – 151</li> <li>Donation &amp; Sponsorship Grants Awarded – 35</li> <li>Annual Grants Awarded – 19</li> <li>Presentations to Council – 21</li> <li>Public Hearings/Presentations – 3</li> <li>Concerns Reported – 660 (62% of these have been entered by residents) <ul> <li>By-law Enforcement – 207</li> <li>Fire – 6</li> <li>Parks &amp; Recreation – 198</li> <li>Public Works – 224</li> <li>Administration – 1</li> <li>Zoning – 24</li> </ul> </li> </ul>	• Service Excellence
Records Information	<ul> <li>All staff now have access to the new SharePoint DMS repository. Folders are being monitored to ensure the new system is being used.</li> <li>All records scheduled for destruction have been identified and prepared.</li> <li>No open RTIPPA requests.</li> <li>With the retirement of the current Records Clerk, plans have started for the hiring of a new position.</li> </ul>	Service     Excellence
Improved Operational Processes	Worked on a new SharePoint page for Council so relevant information can be found easily.	Service     Excellence
Service Excellence	<ul> <li>Presented and attended Orientation Session with Councillor-Elect Gouzoules.</li> <li>Participated in budget deliberation sessions with Council and Department Directors.</li> <li>Attended Highway Act Amendments Session</li> <li>Supported Economic Development Manager in the planning and attended Riverview's Business Forum.</li> <li>Met with staff to discuss professional development opportunities for Council.</li> </ul>	<ul> <li>Service         Excellence</li> <li>Thriving         Community</li> </ul>
Employee Relations	<ul> <li>Completed final check-ins with staff for 2023.</li> <li>Held a retirement reception for Rita Gauvin.</li> </ul>	Service     Excellence

# **By-law Enforcement**

## ANIMAL CONTROL ENFORCEMENT REPORT-NOVEMBER 2023

	Current Month	Previous Month	Annual Total	Monthly Trend
Animal Control Issues	14	9	113	个5
Animal Control Licences	97	61	1076	个36
PARK PATROL				
	No. of Hours	No. of Dogs Seen	No. of Dogs Unleashed	Monthly Trend Unleashed
	20.79	56	6	个5

ANIMAL CONTROL ENFORCEMENT REPORT-DECEMBER 2023				
	Current Month	Previous Month	Annual Total	Monthly Trend
Animal Control Issues	3	14	116	↓11
Animal Control Licences	144	97	1220	个47
PARK PATROL				
No. of Hours  No. of Dogs Seen  No. of Dogs Unleashed  Unleashed				
	16.75	46	3	<b>↓</b> 3

BY-LAW CITATION SUMMARY-November & December 2023	Number Issued	Total Fines
Overnight Winter Parking Ban	168	8400
No Parking	5	250
No Stopping	10	500
Excessive Noise Violation	0	0
Commercial Vehicle/Trailer on Street	1	50
No Parking – Fire Lane	0	0
No Parking – Disabled Parking	0	0
No Parking-Snow Removal Operations	0	0
Owner Failed to Remove Animal Feces	0	0
TOTALS	184	9200

BY-LAW ENFORCEMENT REPORT-NOVEMBER 2023			
	Number of Files Open this Period	Number of Files Closed this Period	
Animal Control	0	2	
By-law Enforcement General	1	1	
Commercial Vehicle	0	0	

	Number of Files Open this Period	Number of Files Closed this Period
Dangerous or Unsightly Premises	16	0
Encampment	1	1
Flyer Distribution	0	0
Garbage Sorting	1	0
Illegal Dumping	1	0
Improper Use of Town Property	0	0
Improper Water Usage	0	0
Maintenance and Occupancy	1	0
Mobile Vendors & Pedlars	0	0
Noise Complaints	1	0
Off Road Vehicles	0	0
Parking Violations	2	0
Portable Signs	2	0
Rodent Sightings	0	0
Speeding	1	0
Sports on Streets	0	1
Streets-Traffic By-law	2	3
Tall Grass	0	1
Zoning	1	3
TOTALS	30	12

BY-LAW ENFORCEMENT REPORT-DECEMBER 2023				
	Number of Files Open this Period	Number of Files Closed this Period		
Animal Control	0	0		
By-law Enforcement General	5	2		
Commercial Vehicle	0	0		
Dangerous or Unsightly Premises	13	4		
Encampment	1	4		
Flyer Distribution	0	0		
Garbage Sorting	1	1		
Illegal Dumping	1	0		
Improper Use of Town Property	0	1		

BY-LAW ENFORCEMENT REPORT-DECEME	BER 2023	
	Number of Files Open this Period	Number of Files Closed this Period
Improper Water Usage	0	0
Maintenance and Occupancy	1	0
Mobile Vendors & Pedlars	0	0
Noise Complaints	0	1
Off Road Vehicles	0	0
Parking Violations	2	2
Portable Signs	1	0
Rodent Sightings	0	0
Speeding	1	0
Sports on Streets	0	0
Streets-Traffic By-law	1	4
Tall Grass	0	0
Zoning	1	1
TOTALS	28	20

BY-LAW ENFORCEMENT – OUTSTANDING FILES REPORT – (most recent comments on top)			
File Type	Update (new updates are highlighted)		
Unsightly Premises – Fatima	<ul> <li>Officer Reed has been in conversation with the owners. Small slow improvements, continuing compliance.</li> <li>Following site check, a compliance order will be issued.</li> <li>Large amount of metal, motorcycle parts, wood in driveway, ATVs on front lawn.</li> <li>Compliance Letter sent.</li> </ul>		
Unsightly Premises – Coverdale Road	<ul> <li>FILE CLOSED</li> <li>Follow Up by Officer Reed. Fence repaired.</li> <li>Site visit and phone call to complainant, compliance letter follow up.</li> <li>Complaint of fence falling down, compliance letter sent to repair.</li> </ul>		
Unsightly Premises – McDowell	<ul> <li>FILE CLOSED</li> <li>Officer Reed visited property and spoke to residents. They complied with verbal warning and compliance date was given.</li> </ul>		

BY-LAW ENFORCEMENT – OUTSTANDING FILES R	EPORT – (most recent comments on top)
File Type	Update (new updates are highlighted)
	<ul> <li>Site to be checked and either contact made and/or compliance letter sent.</li> <li>Concerns of refuse being placed in trailer located on front of property. Site inspection to be completed</li> </ul>
Unsightly Premises – Hillsborough Road	<ul> <li>Ongoing</li> <li>Extensive amount of debris to be removed, working with the property owner to obtain compliance in a reasonable amount of time, ongoing.</li> <li>Compliance letter sent; site inspection completed.</li> <li>Resident complained of messy yard located on Hillsborough Road, Compliance letter to be sent to property owner.</li> </ul>
Unsightly Premises – Sherwood Avenue	<ul> <li>Unsightly Premises – Anticipated Action 2024</li> </ul>
Unsightly Premises – Canterbury Avenue	<ul> <li>Ongoing</li> <li>New owner anticipated repairs to be done, continue to monitor.</li> <li>Continuing to monitor.</li> <li>Ongoing.</li> <li>Concerns raised regarding the structural soundness; roof looks like requires work. Work on roof replacement and repairs planned with co-owner.</li> </ul>
Unsightly – Other - Dayton Court	<ul> <li>No new complaints. Accused still incarcerated until the new year.</li> <li>Accused still incarcerated until December 2023.</li> <li>Accused arrested and incarcerated until next court dates in September.</li> <li>Continuing to monitor</li> <li>No further complaints from resident to By-Law enforcement, RCMP apparently dealing with issues.</li> <li>Continue to monitor. Two complaints received concerning various issues at this residence. RCMP have been requested to assist and have indicated they will.</li> </ul>
Unsightly – Irving	<ul> <li>Ongoing.</li> <li>Derelict vehicles in yard – compliance letter sent to property owner.</li> </ul>

BY-LAW ENFORCEMENT – OUTSTANDING FILES REPORT – (most recent comments on top)	
File Type	Update (new updates are highlighted)
Unsightly Premises – Buckingham	<ul> <li>FILE CLOSED</li> <li>Tarp removed and only small amount of items next to garage remain.</li> <li>New complaint received – follow-up needed.</li> <li>Clean up occurring – no new complaints.</li> <li>Debris removed from driveway, possible items still under garage. No new complaints</li> <li>Plastic dome garage with a lot of debris in driveway.</li> </ul>
Unsightly Premises – Leonard Street  Unsightly Premises – Runneymeade Road	<ul> <li>Investigating</li> <li>New officer in training for Unsightly.         Will be added to their schedule to         complete when there is no clearing         operations.</li> <li>Large amount of items on property – not         in compliance. Inspection letter sent for         September.</li> <li>Ongoing</li> <li>Vehicle parts, etc. on property</li> </ul>

#### Section 3: Other Notable Development & Highlights for Council's Attention:

- Reminder for Council to attend the State of the Tri-Community event organized by the Chamber of Commerce for Greater Moncton on January 25<sup>th</sup> at 7:30 am at the Delta Beauséjour.
- Reminder for Council to confirm date availabilities for the next Community Economic Development Council Session.
- Director attended the First Aid Refresher Course.